



TELAGENTO

ENTERPRISE AI ENGAGEMENT

Enterprise Readiness Brief

A secure starting point with room for your requirements

Ready for your enterprise requirements.

Telagento gives enterprises a secure standard platform and configurable rails for customer-specific hosting, data handling, access, privacy, retention, integrations, and evidence.

For business, technology, security, and procurement leaders

Capabilities and customer-specific options. Availability depends on the agreed architecture, providers, contracts, configuration, and implementation scope.

Start secure. Configure what the engagement needs.

Telagento is an AI engagement platform for voice, chat, workflow automation, customer operations, and guided digital experiences.

The standard platform provides tenant separation, controlled access, data minimization, encrypted secret handling, retention controls, privacy request workflows, provider boundaries, and deployment validation. Customer-specific requirements are mapped during onboarding and activated in the agreed environment.

Customer experiences Deploy voice and chat agents for service, scheduling, qualification, sales support, reservation workflows, and guided self-service.	Connected operations Connect customer systems, calendars, contact centers, messaging channels, commerce tools, and workflow platforms through scoped integrations.
Operational control Define access, data flows, retention, provider choices, deployment boundaries, review evidence, and handoff procedures for the engagement.	A practical activation path Requirements become an implementation plan: choose the boundary, configure controls, validate the deployment, document responsibilities, and collect the evidence the engagement needs.

Bring us the requirement, not a workaround.

Telagento can shape the platform around customer security reviews, privacy requirements, data-location preferences, integration standards, evidence requests, and operating procedures.

Some options require customer-specific configuration, contracts, provider selection, architecture review, or implementation work. The agreed scope is documented before production use.

Hosting and data location Select the standard environment or design a customer-specific deployment boundary with agreed providers and locations.	Privacy and retention Choose collection, retention, deletion, export, and request-handling settings that fit the engagement's data map.
Security and evidence Map access, secrets, logging, backups, change control, incident contacts, and evidence delivery to procurement requirements.	Payments and sensitive data Use provider-hosted collection and opaque identifiers so raw card details do not become Telagento-controlled records.

Your requirements define the activation plan. Telagento provides the rails to execute it.